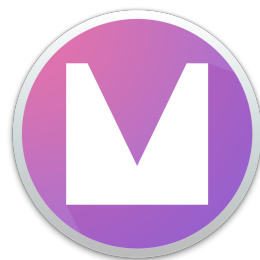


Mimiq

User Manual

1.0.0.7



Overview

Mimiq is a simple Avid-style bin locking utility for third-party NAS environments. It runs on your taskbar, allowing multiple editors to collaborate using the same projects, bins and media.

Compatibility

Mimiq 1.0.0.7 is verified by indiestor to work with the following only:

- Intel based PCs running Windows 7 & 10 up to & incl. 1909 (*Most mapped SMB network shares*)
- Intel based Macs running Sierra 10.12.3 to Catalina 10.15.6 (*Most AFP or SMB based network shares*)
- Shared storage capable versions of Avid™ Media Composer (Ultimate & Perpetual) from 8.8.0 to 8.9.4, 2018.1 to 2018.12, 2019.6 to 2019.12 and 2020.4 to 2020.8

** in addition, users must match their OS version/build with those documented in the Avid compatibility matrix*

(updated 28th August 2020)

Workstation Preparation

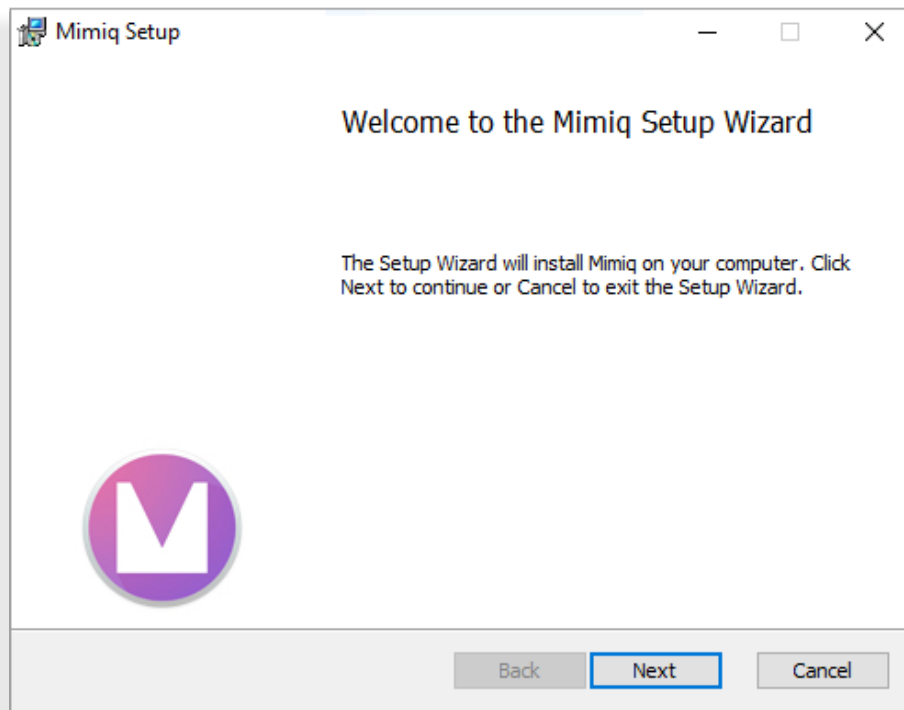
Use the steps below when preparing a workstation.

- Each workstation must have a unique name
- Workstations should have simple names such as **edit1** *not* **edit01's iMac**
- Mimiq should be run in an administrator account
- Ensure time is NTP synchronized between clients and network storage
- Mimiq cannot be deployed on the same system as the NEXIS client, or similar (*including ISIS, Editshare Connect, Facilis client*)

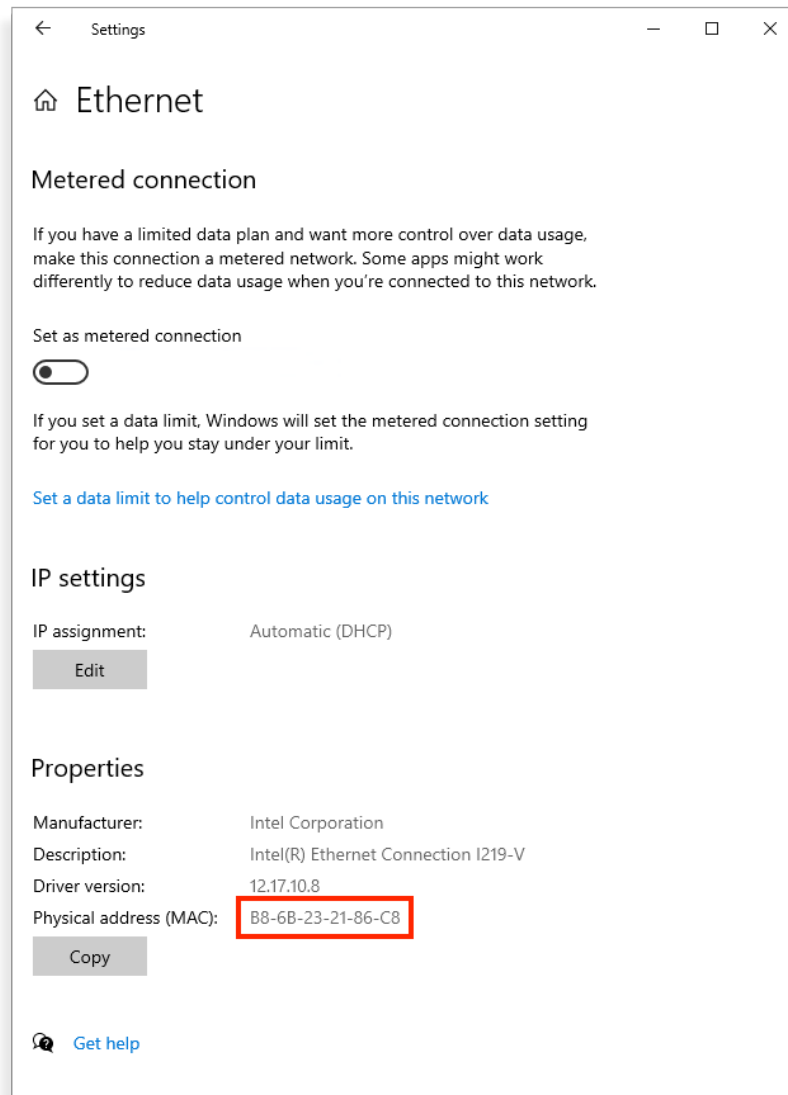
Installation

Windows Setup

1. Run the **.msi** installer
2. Click next to proceed



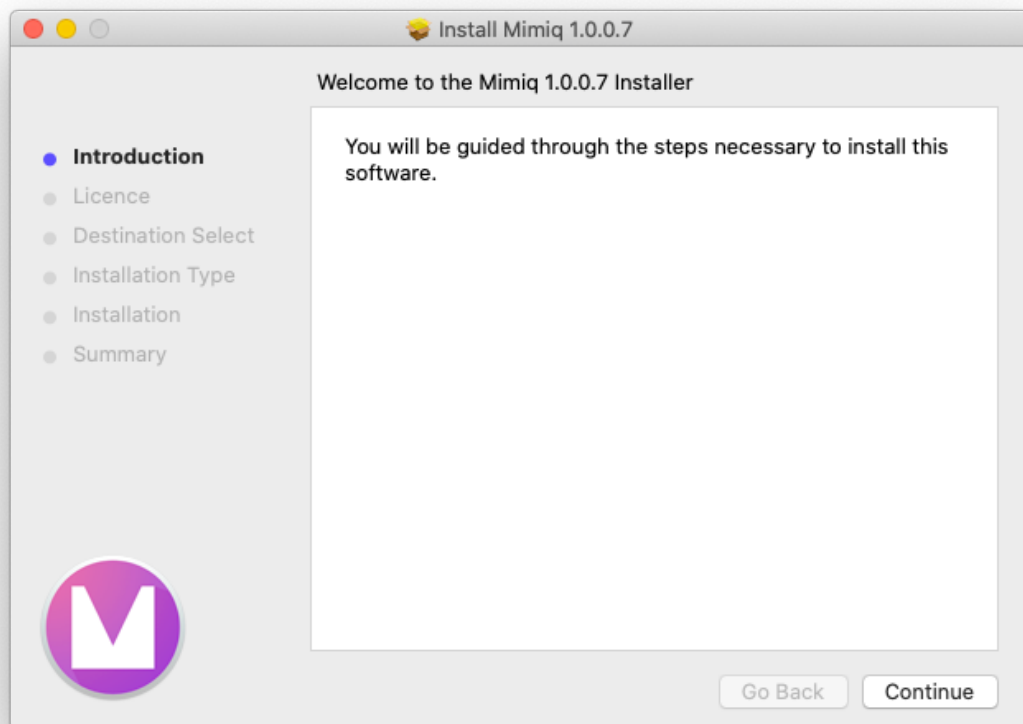
3. Obtain the MAC address (physical address) of an active network adaptor.



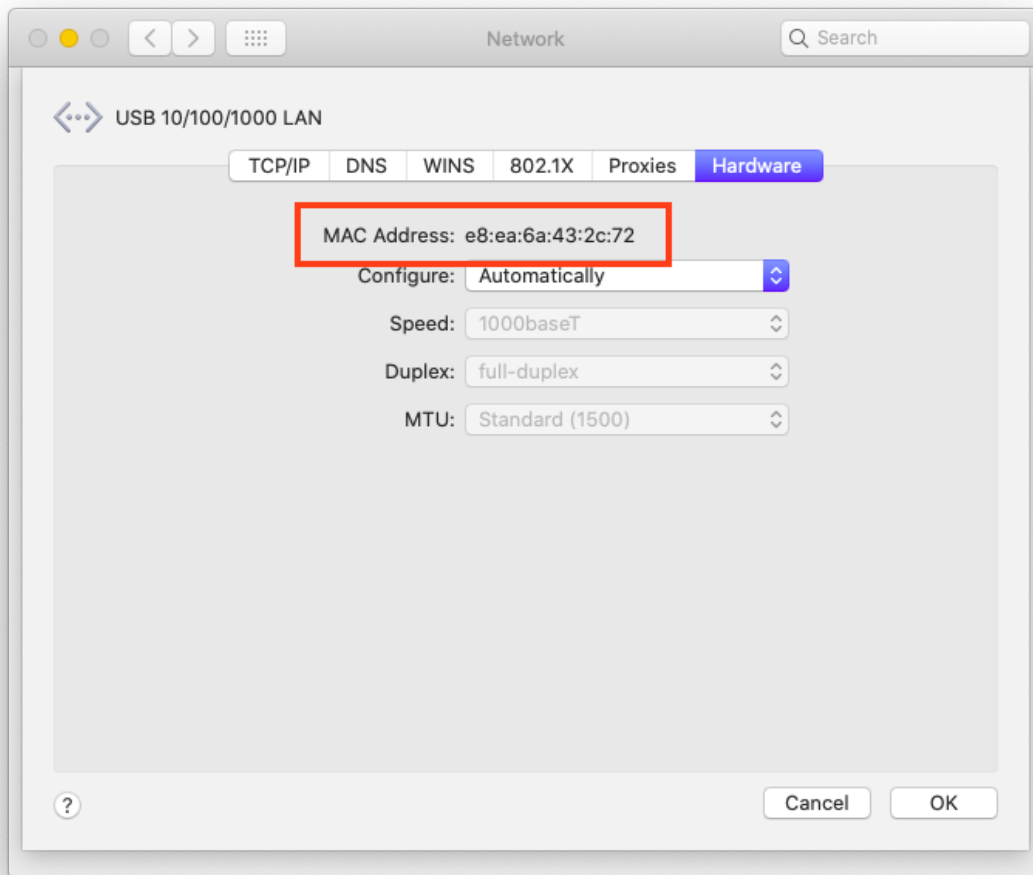
4. Send the MAC you wish to activate to support@indiestor.com
5. Once your activation file arrives place it in `/Program Files/Mimiq`
6. Start Mimiq and right-click the taskbar icon for activation status
 - **Mono** = LICENSED
 - **Orange** = UNLICENSED
 - **Red** = EXPIRED
7. Mount network shares

Mac Setup

1. Right click the Mimiq **.pkg** and click open
2. Click next to proceed



3. Obtain the MAC address (physical address) of an active network adaptor.



4. Send the MAC you wish to activate to support@indiestor.com
5. Place the activation file in `/Library/Application Support/Mimiq`
6. Start Mimiq and right-click the taskbar icon for activation status
 - **Mono** = LICENSED
 - **Orange** = UNLICENSED
 - **Red** = EXPIRED
7. Mount network shares

Additional Information

Please familiarise yourself with the following.

- **(General)** Following a crash you may find orphaned .lck files. This causes bins to appear permanently locked. It is usually safe to remove these by hand.
- **(General)** OPLOCKS should be disabled on SMB based storage appliances.
- **(General)** Do not use whitespace or special characters in network share names.
- **(General)** Archive the Unity Attic once a week to stop it becoming bloated. The Unity Attic directory must be writable in all cases.
- **(Mac)** From Mojave onward users must grant Media Composer with Full Disk Access (*System Preferences > Security & Privacy > Privacy*)
- **(Known Limitation)** Third-party emulation option might need checking more than once on 2018.12.6 and 2019.6. This step can be performed in settings > general.

Updates

Product updates will be distributed at:

<https://resources.indiestor.com>

Support

Perpetual (*aka. full*) activations include one year of support. Time limited activations include support for their duration. Users should return to the point of purchase to raise a support request.